

**Janata Shikshan Mandal's Smt. Indirabai G. Kulkarni Arts College, J. B.
Sawant Science College and Sau. Janakibai D. Kunte Commerce College,
Alibag – Raigad**

ACADEMIC YEAR 2022-23

**2.7.1 Students Satisfaction Survey (SSS) Report
on
Student's feedback on facilities and services of the college**

Student satisfaction survey is an important instrument of understanding the thinking process of the learners of the institute. It is a tool to improve the overall process of teaching learning of the college. Due to its importance in the institutional development, National Assessment and Accreditation Council (NAAC) made it mandatory for the educational institutions.

During the academic year 2022-23 the feedback was collected from all the stakeholders of the institution. The feedback was collected via online mode <https://jsmalibag.edu.in/studentlogin.aspx>.

The feedback taken from students about the present syllabus, curriculum, Infrastructure facilities and overall learning process of the college reveals the following facts:

- The students have satisfied with the course contents and their expectations.
- According to feedback survey, students thought that, the syllabus content and teaching methods are appropriate.
- The library is updated with reference books and study books.
- The syllabus focuses on crosscutting issues, suitable for global competency and employment.
- Students are satisfied with internal assessment and teacher's approach towards teaching.
- The syllabus has been covered in time.
- College campus Infrastructure facilities are as per student's requirement.
- Students are happy with the efforts taken by institution in terms of organisation of extra curriculum activities for student development and development of soft skills, employability skills and life skills etc.
- Students are satisfied with teaching and learning process including ICT based learning.

The feedback report is discussed in IQAC Committee meeting, approved and communicated to the authority for action taken. We have designed various kinds of feedbacks viz. Students Satisfaction Survey on Overall Institutional Performance, Feedback on teaching and learning process, Feedback on curriculum, Students feedback on Teacher. In the academic year 2022-2023, for Students Satisfaction Survey (SSS) on Overall Institutional Performance, 17 questions were asked to learners to give their feedback.

Following are the questions asked to the student in Student satisfaction survey:

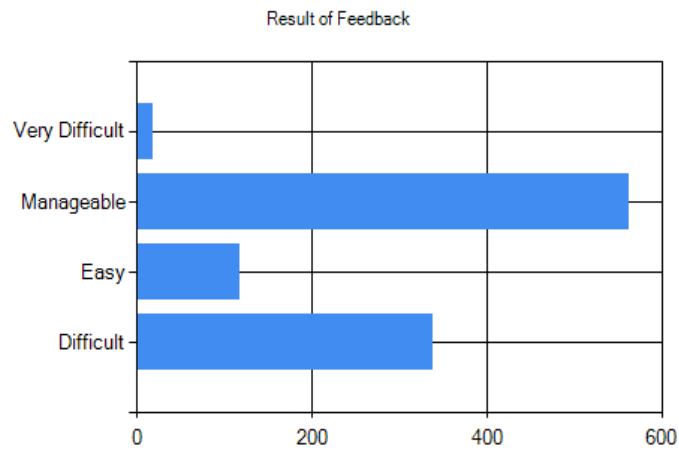
Question No.	Questions
1	The Syllabus of each course was?
2	Does Teacher have sound and updated knowledge on subject?
3	Does teacher use innovative method (like ppt, video, animation) for teaching?
4	How is teacher's approach to the teaching?
5	Does your teacher discuss your performance in assignment and unit test with you?
6	Do you think internal assessment (unit test and assignment) helps you to improve your grade?
7	What is your opinion about the library facilities provided by the institution?
8	What is your opinion about extra-curricular (NSS, Sports, NCC) activities conducted by the institution?
9	What is your view on campus cleaning?
10	Infrastructure facilities (Canteen, Washroom, Gymkhana, Classroom, etc) of the college is?
11	Overall ambience of the institution is?
12	The institution makes effort to engage student in the monitoring review and continuous quality improvement of the teaching learning process?
13	The institute/teacher use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences?
14	Teachers encourage you to participate in extracurricular activities?
15	Efforts are made by the institution/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work?
16	What percentage of teachers use ICT tools such as a projector, multimedia, etc. while teaching?
17	The overall quality of teaching-learning process in your institution is very good?

The numbers of responses received in 2022-23 (Complete online process) were as follows:

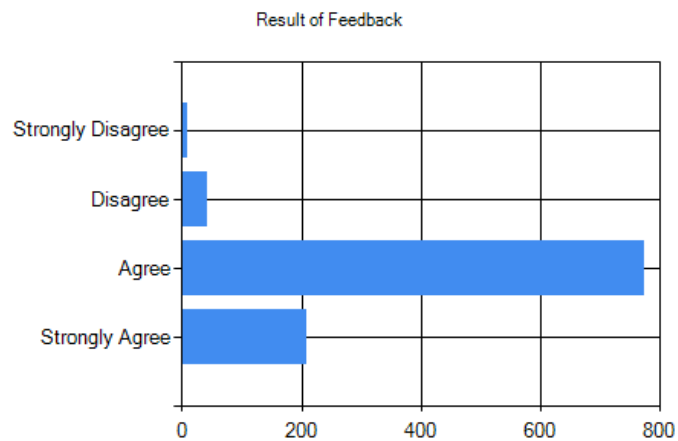
Sr. No.	Stream	No of responses
1	Arts	81
2	Commerce	635
3	Science	201
4	BMS	119
Total Responses		1036

Diagrammatic Representation of Data Collected through Online feedback:

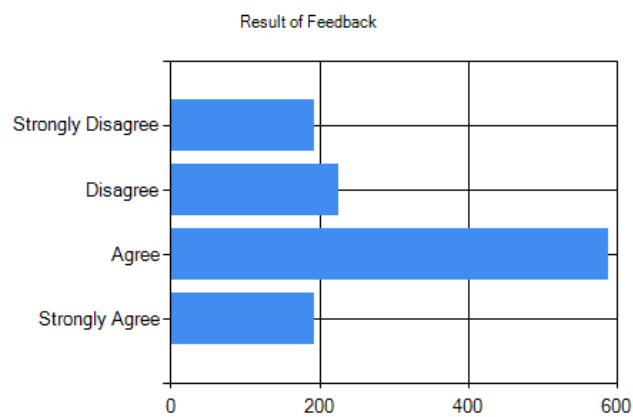
1.The Syllabus of each course was?



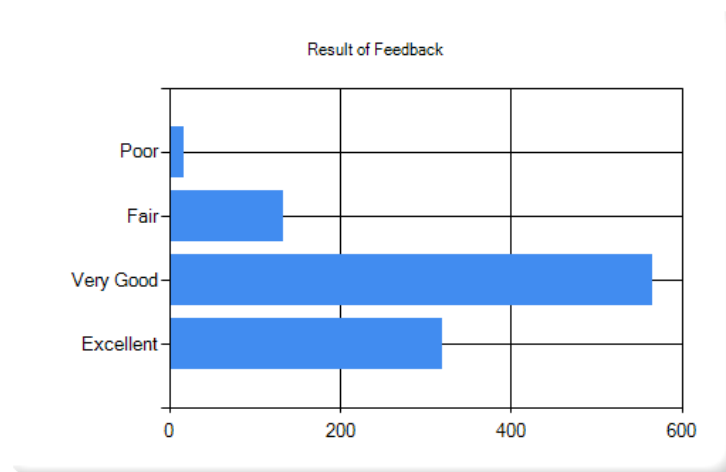
2. Does Teacher have sound and updated knowledge on subject?



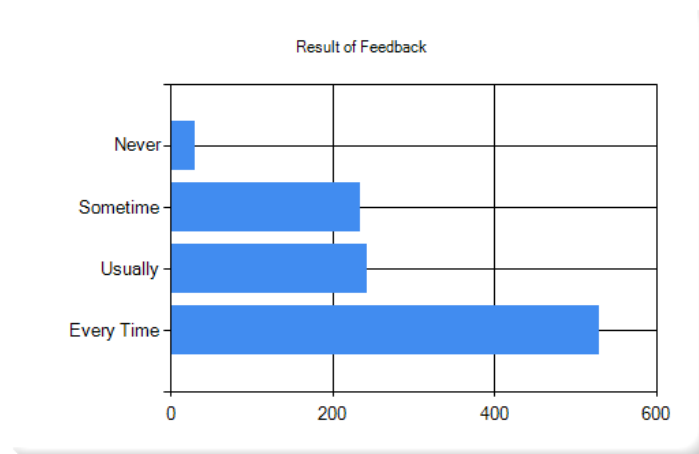
3. Does teacher use innovative method (like ppt, video, animation) for teaching?



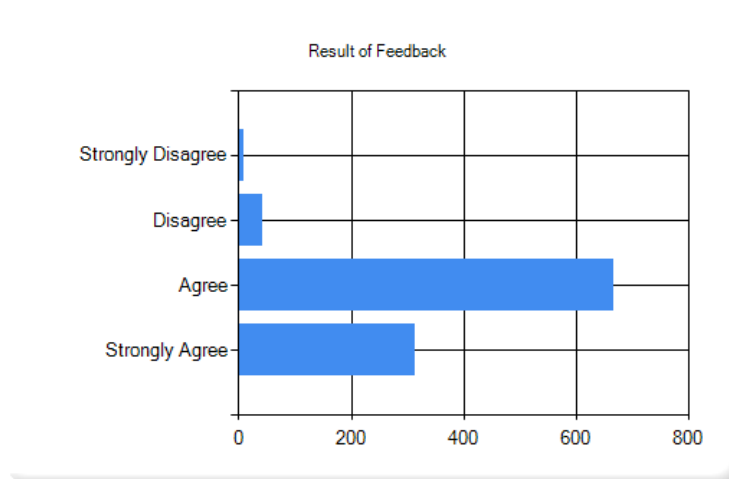
4. How is teacher's approach to the teaching?



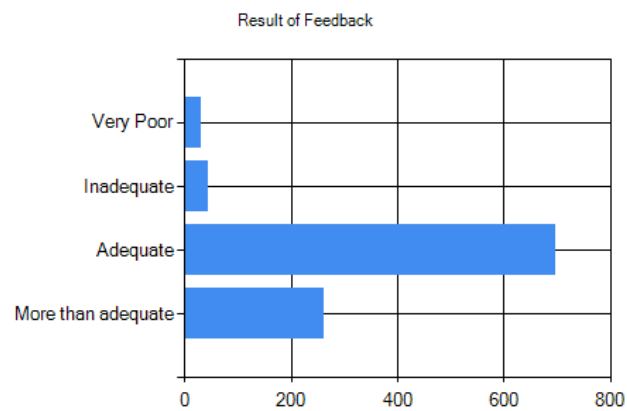
5. Does your teacher discuss your performance in assignment and unit test with you?



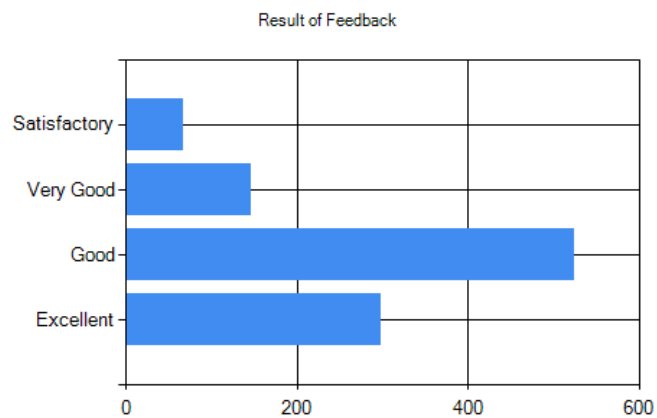
6. Do you think internal assessment (unit test and assignment) helps you to improve your grade?



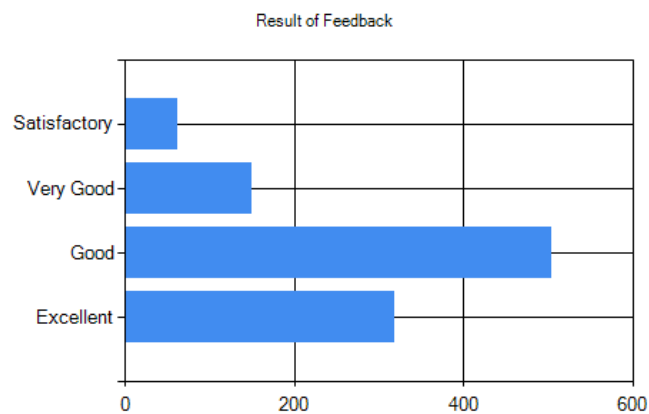
7. What is your opinion about the library facilities provided by the institution?



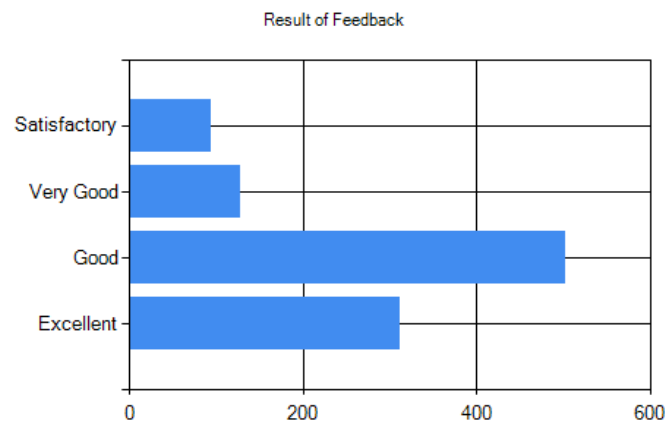
8. What is your opinion about extracurricular (NSS, Sports, NCC) activities conducted by the institution?



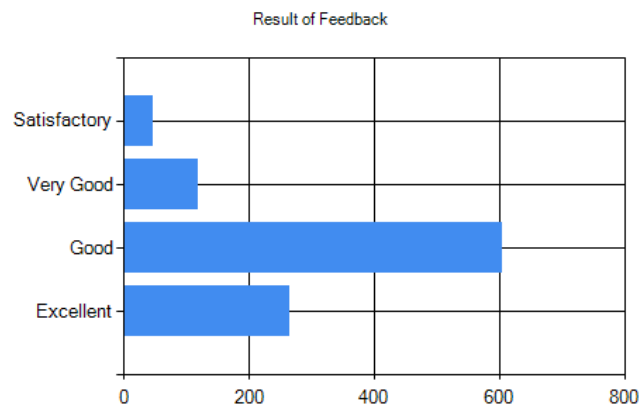
9. What is your view on campus cleaning?



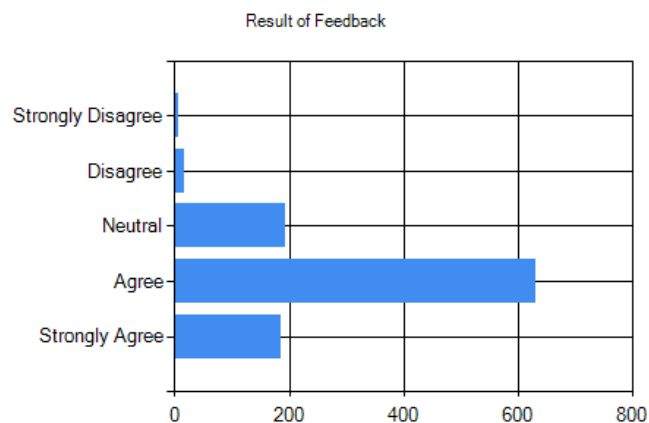
10. Infrastructure facilities (Canteen, Washroom, Gymkana, classroom, etc) of the college is?



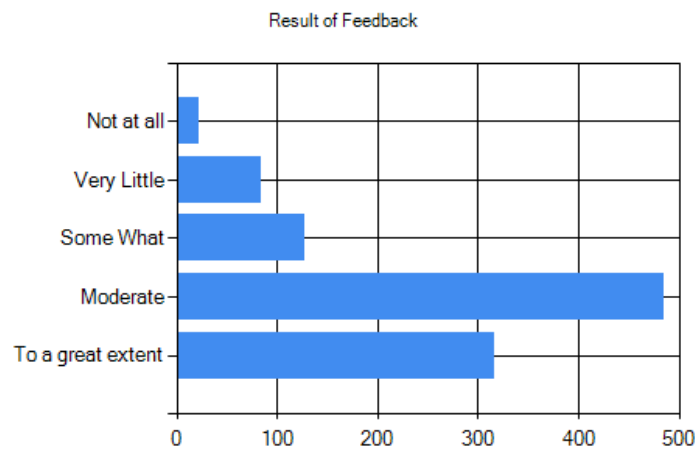
11. Overall ambience of the institution is?



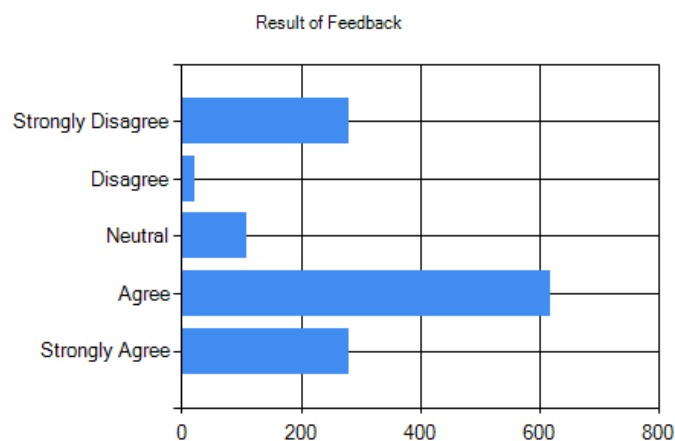
12. The institution makes effort to engage student in the monitoring review and continuous quality improvement of the teaching learning process?



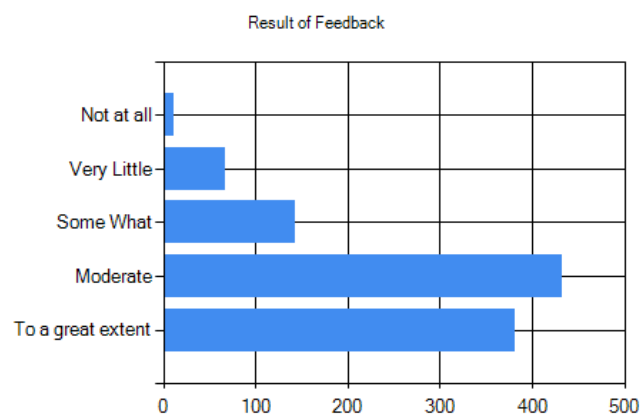
13. The institute/teacher use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences?



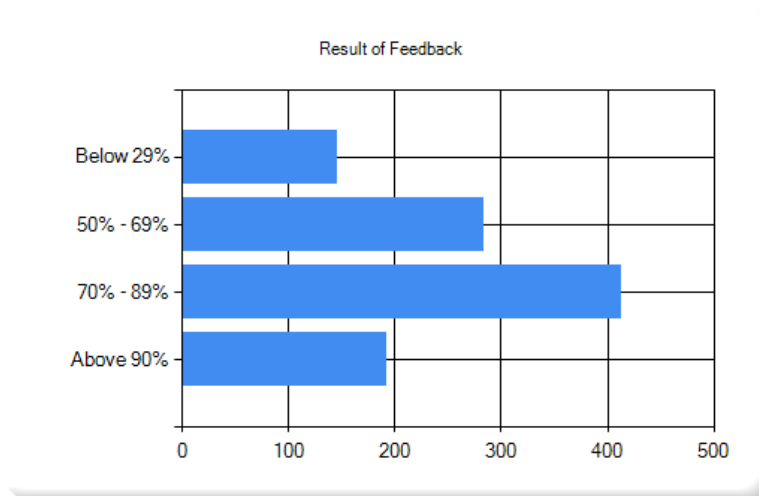
14. Teachers encourage you to participate in extracurricular activities?



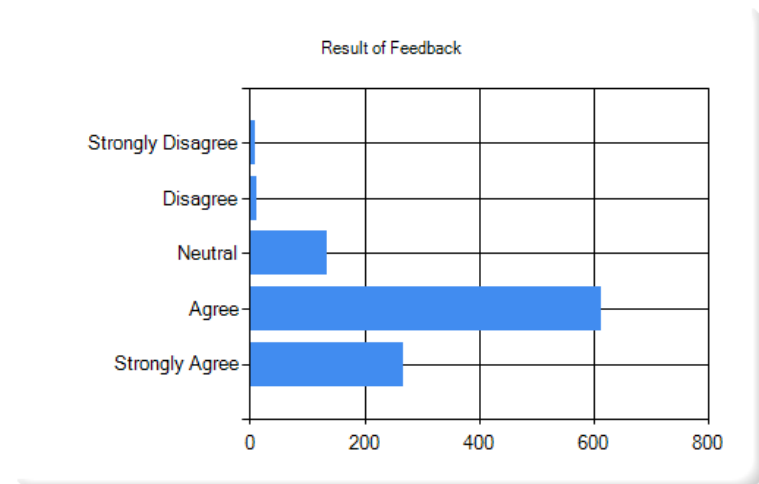
15. Efforts are made by the institution/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work?




16. What percentage of teachers use ICT tools such as a projector, multimedia, etc. while teaching?



17. The overall quality of teaching-learning process in your institution is very good?




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ACADEMIC YEAR 2022-23

ACTION TAKEN REPORT ON STUDENTS SATISFACTION SURVEY (SSS)

Sr. No.	Suggestion made by the students	Action taken
1	Use ICT tools-based learning in the subject of commerce	Smart classroom has been developed for digital learning
2	Ramp for library should be made available	New ramp has been constructed
3	Amphitheatre should be there in the college for cultural activities	Amphitheatre has been constructed in college
4	Drinking water facilities should be on each floor	Five new water coolers are installed at various key locations in college campus
5	Xerox facility should be there in college for students	Student facility centre has been made available in college



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